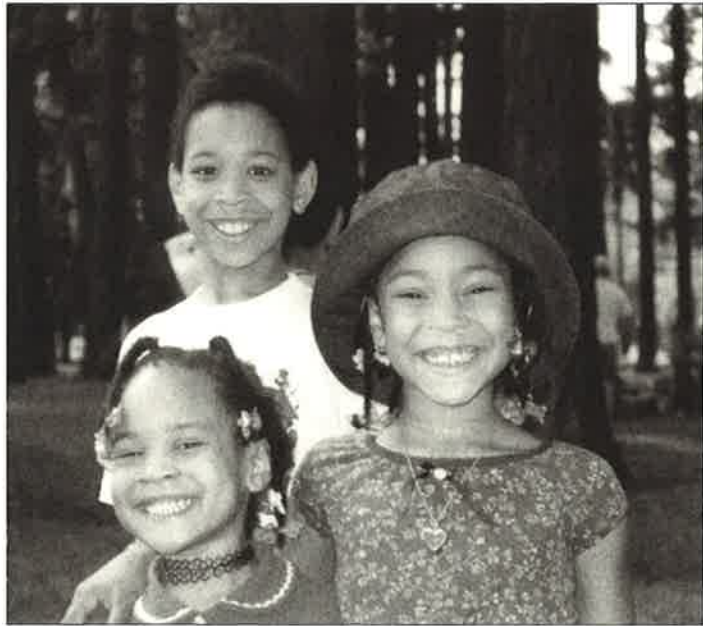


**Annual Report
2001-2002**



OUR PROMISE

Community
Action changes
people's lives,
embodies the spirit
of hope, improves
communities &
makes America a
better place to live.
We care about the
entire community
and are dedicated
to helping
individuals help
themselves &
each other.

A Letter to Our Friends

Dear Friends,

2001 was a year to remember. A global recession was felt strongly by those of us living and working in the Pacific Northwest. Oregon led the nation in unemployment and ranked number one in "food insecurity," a measurement indicating that far too many children here were going to bed hungry. And the tragedy of those lost in the terrorist attack in New York shook Americans from coast to coast.



Jerralynn Ness



Dick Stenson

"What good could come from these series of events?" many of us asked ourselves. As if to answer our own question, members of the Washington County community gathered at our places of worship, with our civic groups, at our work, and within our extended families to do what we do best in trying times: help people and change lives.

Community Action, in partnership with the community, has been helping people and changing lives for nearly 40 years. During this difficult year, our community responded to the needs of our local, low-income families (many facing financial crisis for the first time in their lives) with unprecedented support and compassion.

The significantly increased community support we received last year was not entirely unexpected: many of our friends and donors have been with us from our start in the mid-60s and have worked with us through four decades of prosperous and trying economic times. Here are just two examples of the many ways you and our many cherished friends responded to those in need in Washington County:

- Direct services: Community Action's energy assistance program prevented 7,674 households from losing their heat, nearly four times as many families as in previous years, thanks to our partnership with the local utility companies, the state legislature and faith based organizations.
- Community Support: \$202,000 in gifts and pledges was contributed to Community Action from caring donors during two new fundraising events this past year. A total of \$913,741 in private support was donated to complement public grants and provide more financial flexibility to Community Action. In addition, volunteers donated 18,926 hours during the past year to keep our programs operating.
- The newly remodeled Hillsboro Child Development Center opened to accommodate Early Head Start. The program welcomed children birth-5 years of age.

Compassion, community and civic pride could not have been expressed any better. Thank you so much for your continued support.

Sincerely,

Handwritten signature of Jerralynn Ness in cursive.

Jerralynn Ness
Executive Director

Handwritten signature of Dick Stenson in cursive.

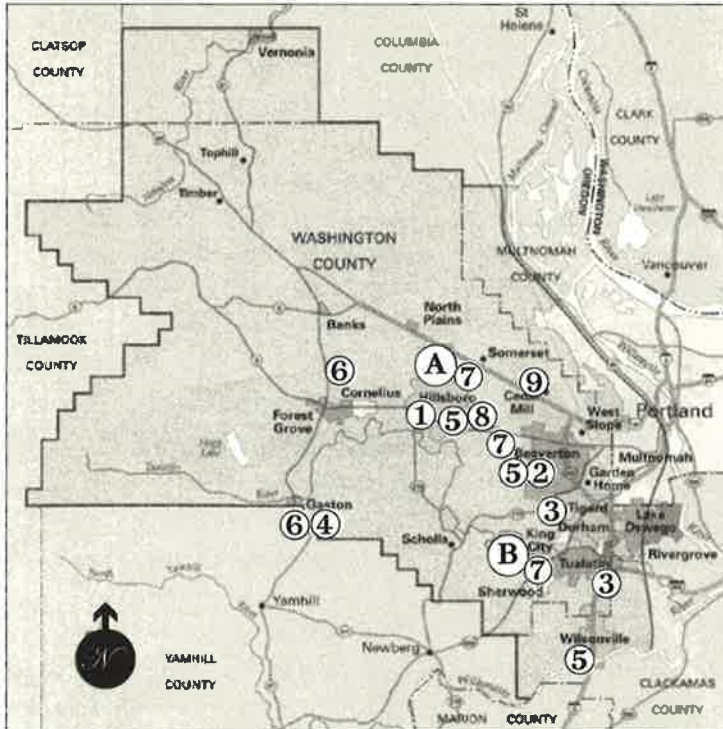
Dick Stenson
Board Chair

Mission and Service Area

In partnership with the community, Community Action assists low-income people to achieve self-determination. Community Action, a private, non-profit agency, is the largest provider of early childhood education, family and child support services, and emergency basic needs services for low-income residents of Washington County. Our vision is to create a community where residents are strong, resilient, involved in the community, and live with dignity and security. In 2001-2002 our programs and services included:

- A Kid's Domain providing safe, affordable care for school-aged children
- Energy & Emergency Assistance preventing utility shut-offs and homelessness
- Weatherization increasing the energy efficiency of low-income homes and lowering fuel costs
- Head Start & Early Head Start giving children ages 0-5 education and care
- Homeless and Housing Services providing shelter and housing stabilization
- Metro CCR&R providing access to child care and training to providers
- Information and Referral connecting people to needed social services
- Opening Doors providing pregnancy support for at-risk women to ensure healthy births
- Play It Again providing clothing to households in need

2002 SERVICE AREA



Community Action is a multi-service organization that operates a variety of programs serving low-income families at many sites throughout the county.

A. Community Action, west office
 B. Community Action, east office
 C. Program Locations

1. Hillsboro Head Start (4 sites)
 Hillsboro Child Development Center
 Indian Hills Elementary
 JB Thomas Middle School
 Mooberry Elementary
2. Beaverton Head Start (8 sites)
 Aloha Park Elementary
 Barnes Elementary
 Beaver Acres Elementary
 Chehalem Elementary
 Beaverton Child Development Center
 Kinnaman Elementary
 Vose Elementary
 Walker Elementary
3. Tigard Head Start (5 sites)
 Bridgeport Elementary
 CF Tigard Elementary
 Metzger Elementary
 Tualatin Elementary
 Tualatin Valley Centers
4. Head Start West (1 site)
 Gaston Elementary
5. Early Head Start (3 sites)
 Beaverton Child Development Center
 Coffee Creek Child Development Center
 Hillsboro Child Development Center
6. A Kid's Domain (4 sites)
 Cornelius Elementary
 Echo Shaw Elementary
 Gaston Elementary
 Harvey Clarke Elementary
7. Opening Doors Maternity Outreach (3 sites)
 Beaverton
 Hillsboro
 King City
8. Hillsboro Family Shelter & Housing Services
9. Play It Again Clothes Closet
10. County-Wide Services:
 Child Care Information & Referral
 Energy Assistance
 Housing Services
 Social Service Information & Referral

Program Accomplishments

Attn: Community Action

I wanted to take the time to thank you for your help today. I had no place to turn when you paid to have our gas & electricity turned back on, what a life saver. We have had such a hard month. My husband has been off work on disability, waiting on surgery with no income from Workman's Compensation until after his hearing date. We have been without heat for over three weeks, which has led me to go to Emergency at the hospital twice, having pneumonia and being very ill. After speaking with Community Action staff today, my husband came home with tears in his eyes. This was the first time he has ever had to ask for help of any kind. He was amazed how helpful & compassionate the people were in your office. Not only did you pay our electrical bill which was going to be turned off, but you had our gas turned back on so we could have heat. There isn't enough words to thank you for all your help you have given to this family. In our time of desperation and need, God Bless you all from the bottoms of our hearts.

Brian & Debra

P.S. Please post this letter so others will know how important your organization is. Thank you so much.

ENERGY AND EMERGENCY ASSISTANCE

Many low-income residents of Washington County must choose between going hungry or being cold. Our energy and emergency assistance programs prevent utility shut-offs, lower fuel costs, and allow those in need to stay in their homes.

Accomplishments—

- Provided comprehensive energy conservation education for 1,860 households to help them lower their energy costs.
- Prevented 7,674 households from losing their heat and utilities by offering financial assistance and education.
- Increased energy efficiency of 99 low-income households and assisted an additional 150 households with "self-help" weatherization.

HOUSING AND HOMELESS SERVICES

More than 8,000 Washington County residents face homelessness every year. Community Action offers a wide variety of services to prevent homelessness and build stable home environments.

Accomplishments—

- Prevented the destitution of 217 homeless people by providing shelter and support services for 60 families at the Community Action Hillsboro Family Shelter.
- Stabilized housing for 251 families who had histories of homelessness by providing long-term comprehensive social service support.

Program Accomplishments

OPENING DOORS

To achieve positive birth outcomes, Opening Doors seeks out low-income pregnant women who are not receiving prenatal care; motivates them to seek care; and provides the needed information, referral and advocacy to enable them to do so. Services are provided by trained lay health workers who share similar life experiences with the women they serve. Opening Doors works through collaborative efforts and financial support of key healthcare providers and insurers in the area.

Accomplishments—

- Ensured healthy pregnancies for 277 low-income women by connecting them with on-going prenatal care and support services, resulting in 94% of their babies being born with a healthy birthweight.
- Connected 100% of babies born with medical insurance upon leaving the program.
- Provided an additional 108 women access to care, assistance enrolling in Oregon Health Plan and referrals to pregnancy related resources.



A KID'S DOMAIN

Community Action operates A Kid's Domain to provide low-income families with safe, affordable care for their school-aged children. Program curriculum includes one-on-one tutoring, sports, arts and crafts, games and field trips and is offered at four public elementary schools.

Accomplishments—

- Provided 155 children with a fun, safe place to go before and after school while their parents were at work.
- Increased understanding of Math and English by providing tutoring after school for program participants.

Program Accomplishments

METRO CHILD CARE RESOURCE & REFERRAL SERVICES

Metro CCR&R is strengthening the local childhood care and education system for parents, providers, employers and the community. By increasing parents' and child care providers' knowledge of child development and education issues, we are improving the quality of child care and school readiness in children.

Accomplishments—

- Connected 2,098 parents in Washington County with referrals to help them find child care.
- Provided 19 child care providers with on-site training to promote preschool childrens' literacy through The Learning Circle program.
- Trained 1,134 child care providers in child development, helping them to provide enriching and age-appropriate activities for the children in their care.
- Certified 414 child care providers in first aid, 379 in CPR, and 67 in food handling, allowing them to provide the safest environment for the children in their care.
- Trained 372 providers in how to recognize and report child abuse.



“Mothers who don’t already have a child care provider have to rely on word of mouth... most of the time you can’t just open the yellow pages and find a provider- so many operate out of their homes and don’t advertise. I don’t know what I would have done without Metro CCR&R. Child care is not only expensive, it is hard to find.”

- Vanessa Hayden

Program Accomplishments

HEAD START

Head Start is a federal and state funded preschool program for three- and four-year olds whose family income falls below the poverty level. Children enrolled in Head Start receive a physical exam, a nutritional and growth assessment, vision and hearing screening, and social, emotional, and developmental screening. Head Start places a major emphasis on parental involvement by encouraging parents to help out in the classrooms, to serve on the governing board, or take advantage of educational opportunities including literacy, parenting and child development.

Accomplishments—

- Opened Early Head Start Center in Hillsboro and welcomed families with infants, “waddlers” and toddlers.
- Brought 710 children in 15 sites throughout Washington County to a level of health, social and educational readiness to assure their success in school.
- Fully immunized 100% of children enrolled.
- Completely resolved 99% of over 200 identified health and developmental concerns by year-end.
- Conducted 1,460 home visits that included educational content for parents and children as well as family development activities.
- Each family, on average, volunteered more than 19 hours in the classroom or participated at family events.
- Parents led 330 activities in Head Start classrooms.
- Conducted more than 1,050 parent-teacher conferences, establishing goals and reviewing each child’s progress.



Resource Development

FUNDRAISING

Contributions from private donors such as families, the faith community, service organizations, corporations, foundations, United Way, and many friends are instrumental in complementing public grants in order to fully cover the cost of operating Community Action programs.

Accomplishments—

- Raised \$913,741 in gifts and pledges from private sources during 2001-2002 years.
- With the support of a grant from the Meyer Memorial Trust, completed the final phase of a three-year development capacity building plan that raised \$2.6 million over three years, nearly doubling the amount of private funds coming to Community Action.
- Accepted \$815,084 in in-kind revenue, including volunteer assistance, donated clothing, underwritten office space, among others.



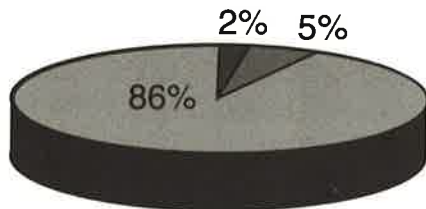
VOLUNTEER INVOLVEMENT

Whether its preparing meals, tutoring children, building play grounds, trouble-shooting computer software problems, assembling mailings, or managing a free clothing store, hundreds of volunteers play a critical role in the work to assist low-income families on the road to self-sufficiency.

Accomplishments—

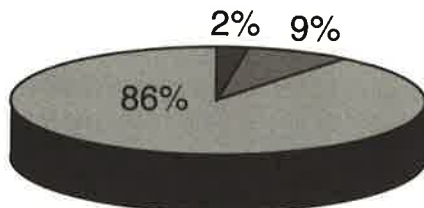
- Mentored dozens of Head Start students, made significant improvements to the Hillsboro Family Shelter, and upgraded agency computers with the help of employees from local businesses who volunteered their time during corporate community service projects.
- Volunteers donated 18,926 hours of service.
- Operated a free clothing closet completely run by volunteers so hundreds of low-income families could “shop” for needed clothing items.
- Provided 73,430 articles of clothing to 4,289 households in need.

REVENUE \$11.5 Million



■ Fees for Service, Rebates - \$ 254,127
■ Contributions - \$ 1,674,762
■ Public Contracts - \$9,548,587

EXPENDITURES \$11.2 Million



■ Resource Development - 264,218
■ Administration - \$1,044,676
■ Service Delivery: Direct Assistance, Teaching & Program Staff - \$9,894,499

FUNDING SOURCES

PUBLIC

City of Beaverton
 City of Cornelius
 City of Forest Grove
 City of Hillsboro
 City of Tigard
 City of Tualatin
 Federal Emergency Management Act
 Oregon Adult & Family Services
 Oregon Department of Education
 Oregon Department of Employment
 Oregon Health Department
 Oregon Housing and Community Services
 U.S. Department of Agriculture
 U.S. Department of Education
 U.S. Department of Energy
 U.S. Department of Health & Human Services
 U.S. Department of Housing & Urban Dev.
 Washington County

PRIVATE*

Civic Groups
 Corporations/Businesses
 Faith Community
 Foundations
 Individuals
 United Way

*see breakdown in Honor Roll of Donors

Honor Roll of Donors

Community Action would like to extend our appreciation to the following individuals, organizations and businesses for their caring and generous financial support that we received from July 1, 2001 to June 30, 2002.

COMMUNITY ACTION FAMILY MULTI-YEAR GIVING SOCIETY

\$5,000 and Above

Camille Miller Insurance
Steve and Randi Clark
Dan Harper
Herbert and Cynthia Hirst
Jim and Nancy Johnson
D. Craig and Cynthia Kinnie
Robert and Violet Metzler
Richard and Doreen Stenson
Bernie Thurber and Jerralynn Ness
Russell and Pam Wilkinson

\$1,000 - \$4,999

Tom and Jennifer Belusko
Ralph and Carol Brown
Scott and LaDonna Burgess
Mark and Katherine Christensen
Javier Correa and Sandra Miller
Jerry and Laura Frye

Grant Johnson and Peggy Pipes-
Johnson
Charline McDonald
Joseph and Barbara Rodriguez
Denzil and Lynn Scheller

\$500 - \$999

Armando Aranda and Margaret Garza
Robert Armstrong and Debra McCurry
Randall and Jill Bateman
Steven Benson and Sharon Bosserman-
Benson
Peter and Sally Bosserman
Donald Bohn and Stacey Larson
Ryan and Inga Deckert
Miller and Celestine Duris
Ellisa and Darlene Greene
Carl and Kathleen Heisler
James McGrade

Timothy and Sheila O'Malley
Pinnacle Exhibits
Louise Rickard
Vergie Ries
Fredrick and Susan Ruby
Guy Storms
Ramsay Weit

\$100 - \$499

Daniel and Linda Aberg
Leroy and Sue Bentley
Michael and Lorraine Clarno
Lowell and Susan Greathouse
Gary and Anne Olson
Deanna Palm
Alfredo and Kristin Solares-Vega
Leslea Smith
Brad Thomas

ANNUAL GIFTS

PATRONS (\$1,000 and above)

Baker Rock Resources
Duane and Mae Benting
Evelyn Brzezinski
Calvin Presbyterian Church
Columbia Community Bank
Dal L. Baker Charitable Lead Annuity
Edward and Patricia Davie
Miles and Cynthia Edwards
John and Jane Emrick
Eshraghi Nursery & Farmington Gardens
Evergreen Christian Center Foursquare
First Consumers National Bank
Michael and Linda Foglia
Richard and Peggy Forcier
Eugene and Jeannette Hamby
Henningsen Cold Storage Co.
Hillsboro Chamber of Commerce
Intel
Kaiser Permanente Northwest Division
Michael Sutton and Suzanne
LaChampagne
Legacy Health System
March of Dimes Foundation

Merix Corporation
Meyer Memorial Trust
Mt. Olive Lutheran Church
Newland Northwest
Nike, Inc.
Norm Thompson
Northwest Health Foundation
NW Natural
O. L. Moore Foundation
The Oregon Community Foundation
Portland General Electric
Providence Health Plans
Providence St. Vincent Medical Center
Regence Oregon Blue Cross/Blue Shield
St. Mary of the Valley School
St. Vincent de Paul Conference of St.
Anthony
St. Vincent de Paul/St. Anthony's Church
The Sunshine Lady Foundation, Inc.
Synopsis
Bradford Taylor and Linda Stiles
Tigard Christian Church
Tuality Healthcare/Tuality Health Alliance
United Church of Christ

United Methodist Church of Forest
Grove
United Way of the Columbia-Willamette
US Bank
Valley Community Presbyterian Church
Verizon
Visitation Altar Society
Wells Fargo Bank

EXECUTIVE CIRCLE (\$500-\$999)

Constance Brinkley
Calvary Lutheran Church
Christ the King Lutheran Church
Brian and Roxanne Coussens
Davis Wright Tremaine
James and Margaret Eickmann
Emanuel Lutheran Church
Michael and Pamela Henningsen
Hillsboro Presbyterian Church
Hillsboro United Methodist Church
JD Fulwiler & Company
Stanley and Nancy Jones
Jubilee Christian Fellowship
Kiwanis Club Cedar Hills
William and June Lattin

Honor Roll of Donors

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Mary Anne Peterson
Steven Shanklin and Sherry Robinson
Scott Soliday and Jeri Alcock
Kathy Thurman
Tigard Church of God
Trinity Evangelical Church
Curtis and Sarah Truman
Joseph Van and Susan Bliss
Washington County
Wilkinson and Associates

STEWARDS (\$250-\$499)

Gary and Dixie Baker
Bernie and Mary Brown
Christ United Methodist Church
Jeff and Judy Davidson
Steven and Tina Donovan
Earth Share of Oregon
Robert and Sharon Evans
Findley Elementary School
First Christian Church
Louise Fronville
Gerald Gibbs and Shelie Hartman-Gibbs
Hillsboro Ladies of the Elks
Walter and Kristi Hitchcock
Judd and Eva Killpack
Lake Grove Presbyterian Church
Microsoft Corporation
Gordon Molitor and Suellen Rinker
Estol Moore
North Plains Elementary School
Pacific Continental Bank
Personal Preference, Inc.
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Sonrise Baptist Church
Homer and Nancy Speer
Stimson Lumber/Forestex
Tektronix, Inc.
Arnold and Ora Faye Thogerson
Tigard Community Friends Church
Unitarian Universalist Community Church
of Washington County
Patrick White
Robert and Mary Anne Woodell

SUPPORTERS (\$100-\$249)

Jeffrey and Cynthia Abbate
Francisco and Margaret Alvarez
Jean Ameele
Maureen Angel
Sarah Atkins
Alexander and Virginia Ayers

Dorothy Bartlett
Beaverton Dental Center
Herbert and Carolyn Benson
Christopher Brown
Robert and Carol Bruce
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ESA Foundation
Gordon Faber and Barbara Jeddelloh
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Ellyn Greenwald
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Richard Hager
Dewey and Margaret Hamilton
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Highland Park Middle School
Hillsboro Federated Women's Club
Mark and Madge Hollinger
Laurence and Beryle-Gay Hornick
Linda Huddle
Tom and Gayle Hughes
Leigh and Dorothy Hunt
Geoff and Christine Hyde
Clark Johnson and Cecilia Petrocco
Fred and Letha Johnson
Thomas and Deborah Kapfer
Kiwanis Club of Beaverton
Michael Knapp and Lia Saroyan
Kevin Kraus
Leon Laptook and Carol Most
Roy and Elizabeth Lewallen
Richard and Dorothy Lukins
Mail Boxes Etc.
Henry and Vicki March
Charles McClellan
Donald McCoun
Jack and Janet McGowan
Marcus Melvin
Member Financial Services, Inc.

Marilyn Miller
M. Jean Morgan
Lindley Morton and Corrine Oishi
Gunawan Murhadat and Judy Schilling
Mark and Catherine Myers
Peter Nathan
Doris Ness
Bruce and Esther Nichols
Charlotte Nixon
Robert Nixon and Jean Carpenter Nixon
Michael O'Neil
John and Pat Oettinger
Tino and Joy Ornelas
Keith Parker
PEO Sisterhood Chapter FI
Pipevine
John Platt and Elizabeth Furse
Radisys
Reedville Cafe and Catering
Mae Reeves
Norman and Myran Rose
Scott and Katharine Rumbaugh
Michael and Mary Anne Sandoval
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Sandra Shulmire
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Leo and Eileen Sorensen
St. Anthony Parish
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Stewart Stiles Truck Line Inc.
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James and Luanne Thielke
Stephen and Carole Thomas
Tigard United Methodist Women
Tualatin Valley Painting Inc.
United Way of Tri-State
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Michael and Amy Weiler
Norman Willis
Darrell and Susan Winterbourne
Women Helping Women
Leila Wrathall
Zanthus Corporation

Partner Organizations

In addition to our funders, Community Action worked in collaboration with the following organizations to assist low-income families and address issues of poverty in Washington County.

Adult and Family Services
Adventist Medical Center
Americorps-VISTA
ARC of Washington County
Banks School District
Beaverton Chamber of Commerce
Beaverton Family Resource Center
Beaverton Kiwanis
Beaverton School District
Care to Share
Cascade AIDS Project
Coalition for a Livable Future
Community Corrections
Community Newspapers
Community Partners for Affordable Housing
Cornelius Chamber of Commerce
Department of Housing Services
Domestic Violence Resource Center
East County Shelter Partnership Council
Employment Division
Fair and Clean Energy Coalition
Forest Grove Chamber of Commerce

Forest Grove News Times
Gaston School District
Hillsboro Chamber of Commerce
Hillsboro Ministerial Association
Hillsboro School District
Hillsboro Sunrise Rotary
Housing Advocacy Group
Housing Development Corporation
Intel
Interfaith Hospitality Network
Jesuit Volunteer Corp.
Legal Aid Services of Oregon
Lutheran NW Community Services
Metro-Area Fair Housing Network
Metro Child Care Resource and Referral
NIKE
NW Medical Teams
Open Door Counseling
Oregon Food Bank
Oregon Services for Children & Families
Pacific University's Humanitarian Center
PCC Family Literacy Programs
Portland Community College

Salvation Army
Sheltering Homeless Coalition
SOLV
St. Vincent de Paul
Tigard Chamber of Commerce
Tigard School District
Tualatin Chamber of Commerce
Tualatin Resource Center
Tualatin Valley Centers
Tualatin Valley Christian Ministries
Tualatin Valley Fire and Rescue
Tualatin Valley Housing Partners
Tuality Healthcare
United Methodist Church
Virginia Garcia Memorial Health Center
Vocational Rehabilitation Division
Washington County Association for the Education of Young Children
Washington County Winery Association
Westco

We appreciate all of our volunteers who have donated their valuable time to help our community. Thank you!

Community Action extends our heartfelt thanks to the hundreds of donors who made important gifts under \$100 and who made significant gifts-in-kind.

Our goal is to accurately report the names of Community Action's contributors. If you find a name omitted or incorrectly spelled, we would appreciate having it called to our attention. Please phone corrections to 503.693.3252.



Community Action Leadership

2001—2002

Board of Directors



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Chair
President & CEO
Tuality Healthcare



Dan Aberg
Vice-Chair
Community Representative



Toni Pavloff
Secretary
Community Representative



Leroy Bentley
Treasurer
Retired General
Manager of GTE



Ralph Brown
At Large
Community Representative



Alfredo-Solares-Vega
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Chair
Washington County Board
of Commissioners

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Elizabeth Eng
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State Representative

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Mayor Lou Ogden
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Tino Ornelas
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Vickie Rocker
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Rep. for Mayor Rob Drake

Leslea Smith
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Honorable David Wu
US Congress

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Executive Director

John Russell
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Reneé Bruce
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