

50 respondents

HEAD START
Child Care Questionnaire

How many children do you have that are currently in child care?

- 1 child = 8
- 2 " = 10
- 3 = 8
- 4 = 2

Who provides your child care?

8%

- 48% 24 Family member (please specify relationship)
- 20% 12 Friend
- 20% 12 Registered Home Care Provider
- 8% 4 Day Care Center
- 2% 3 Other?

On what days of the week do you use child care?

Mon. 22 Tues 25 Wed. 24 Thurs 25 Fri 24 Sat. 11 Sun. 9

What times of the day do you use child care?

- 7 Before and after school
- 12 All Day
- 14 Mornings
- 16 Afternoon
- 12 Evenings

How much do you pay for child care? (Please indicate if the amount is per hour, week, or month.)

- Average - \$2/hr per child (range \$1/hr - \$6/hr)
- Only 3 indicated that child care subsidies were reviewed

What are the most important factors in your choice of child care? (for instance cost, location, time care is available, quality, etc.)

- 1- location
- 2- quality
- 3- cost
- 4- Availability in terms of time of day

Thankyou very much for taking the time to answer these questions

65 respondents

Parents

HEAD START
HEAD START

Social Services Questionnaire

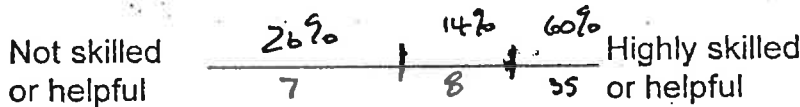
Which Head Start Center does your child attend?

If you had problems getting food stamps or other community services for your family who would you talk to at Head Start?

At Head Start each family has an assigned social services worker. It might be your child's teacher, the center coordinator, or a family worker. Do you know the name of your assigned worker?

Yes - 52 (83%) No - 11 (17%)

How would you rate the skills and helpfulness of your social services worker the scale below?



Any other comments on the skills or helpfulness of your social services worker?

Have you and your social services worker completed a family plan?

Yes - 29 (65%) No - 10 (35%)

What are the most important issues you identified to work on in your family plan?

- ① Child Development Issues
- ② Employment
- ③ Adult Education/Training
- ④ Family Relations (including parenting & mental health issues)
- ⑤ Housing
- ⑥ Medical

Any suggestions for how we can improve social services to Head Start families?

- Increase access to social service staff.
- Better Community Resource material
- Better System for meeting notification.

Thank you for taking the time to answer these questions.

Social Services Questionnaire

As you know in order to achieve compliance with Head Start Performance Standards we have been making changes to the manner in which social services are provided to our Head Start families. We'd very much like your assistance and feedback on the issue of social services in order to develop a system that works effectively to serve Head Start families.

What center do you work at? _____

What types of social services are most often requested by Head Start families? Please list the top 3-5 services with the most frequently requested first.

- ① Food
- ② Housing
- ③ Medical / Dental
- ④ Education
- ⑤ Transportation + other

Of the social services requested, what are the services that are the most difficult to provide or that you are unable to provide?

Housing, transportation, child care, medical/dental for uninsured, Spanish speaking mental health counselors

Please give us your feedback and ideas for improvement on the following areas:

Our social services delivery system:

Social services should be based at centers; smaller caseloads; utilize some of existing F.S.S as consultants. One SS worker w/ more than one center not working very well.

Staff/program competency in the area of social services:

High need expressed for Training, before start of school year.

Staff training needs in social services:

Info + Referral, Boundaries, Domestic Violence, A/D, interviewing

Our filing system for documenting social services:

Very mixed comments. Small centers generally satisfied, others not.

Combining the child education and family plans:

Good in theory, may be hard to implement - long home visits

Other suggestions for improving social services for Head Start families? Social service workers spend time in classroom.