

**1979 - 80**

**WCCAO**

**ANNUAL**

**REPORT**



WASHINGTON COUNTY COMMUNITY ACTION ORGANIZATION  
245 S.E. 2nd  
HILLSBORO, OREGON 97123  
(503) 648-6646



## A Letter to our Friends

During Fiscal Year 1980, Washington County Community Action Organization continued to strengthen its ability to positively impact the lives of low-income people. Both WCCAO's programs and management were strengthened during the year.

Contrary to the program and budget cuts facing most public non-profits and units of government, WCCAO's programming and budget increased dramatically over the previous year. Most of the budget expansion came from initiating a Solar Technician Training Project, doubling of the Fuel Relief Program, getting a grant to purchase a Shelter House, obtaining new funding sources for the Shelter House, and initiating a Farm Labor Housing Project.

Efforts to strengthen WCCAO's management capabilities included completion of a multi-year planning process, increasing Board participation through an expanded committee structure, computerization of the entire accounting system, and purchasing an office building.

We are looking forward to Fiscal Year 1981 with great optimism and a renewed committment to further strengthen our ability to impact the lives of low-

income people. Contrary to opposing trends, the agency will continue all its existing programs and may grow slightly. We will be establishing a Housing Development Corporation and preparing a multi-million dollar application to construct Farm Labor Housing. We will also be assisting Centro Cultural to re-establish programs and possibly construct a community center. Our efforts to strengthen our management will focus mostly on evaluation with the completion of the first internal evaluation of programs and an outside evaluation of the total agency.

We are proud of our accomplishment over the past year, and confident of our continued growth and development. We hope that we can continue to count on your cooperation and support.

Sincerely,

Gordon J. Molitor  
Executive Director

Tom Clark  
Board Chairman

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# WCCAO BOARD OF DIRECTORS

1980 - 81

## CHAIRPERSON

L. Thomas Clark  
Washington County Bar Association

## VICE CHAIRPERSON

Larry Cole  
Beaverton City Council

## SECRETARY

Ray Hickman  
North Plains Senior Center

## TREASURE

Ethel Miller  
Crop Gleaning Project

## MEMBERS

Charles R. Mc Clellan  
PGE

Alternate  
Dale Halm

Anna Maria Taverro  
Oregon Legal Services

Claire Weddle  
West Tuality Child Care

Charles McDermott  
Head Start

Pearl Sievert  
Hillsboro Senior Center

Al Aman  
St. Marys Home For Boys

Virginia Dagg  
County Commissioner

L.A. Chambreau  
Hillsboro City Council

Alternate  
Dr. Joan P. Miller

Ora Faye Thogerson  
Forest Grove City Council

Alternate  
John O'Kane

Al Young  
State Representative  
Washington County

**WCCAO ECONOMIC IMPACT STATEMENT**  
**1979 - 80**

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**WCCAO**  
**CONTRIBUTED BETWEEN**  
**5 & 13 MILLION DOLLARS**  
**TO WASHINGTON COUNTY'S ECONOMY\***

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**5,513 LOW-INCOME FAMILIES SERVED**

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**124 PEOPLE EMPLOYED**

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\* **M**ONEY SPENT IN WASHINGTON COUNTY'S ECONOMY HAS A MULTIPLYING EFFECT. ECONOMISTS ESTIMATE THE MULTIPLIER TO BE BETWEEN THREE AND SEVEN. THE MOST CONSERVATIVE FIGURE, THREE, INDICATES THAT WASHINGTON COUNTY COMMUNITY ACTION ORGANIZATION CONTRIBUTED OVER FIVE AND ONE HALF MILLION DOLLARS TO THE COUNTY'S ECONOMY IN FISCAL YEAR 1979 - 80.

# PROGRAM DESCRIPTIONS

## BILINGUAL/BICULTURAL PROGRAM

### COMMUNICATION FOR

#### NON-ENGLISH SPEAKERS

There is a need for effective communication between public service agencies and non-English speaking persons in Washington County. This program attempts to address the social service needs of low-income, non-English speaking persons. It provides translation services that allow low-income, non-English speaking individuals an opportunity to address their own needs. This past year the Bilingual/Bicultural Program was transferred to Centro Cultural in Cornelius.

## COMMUNITY FOOD AND NUTRITION PROGRAM

### IMPROVE NUTRITION

#### AND REDUCE HUNGER

The Community Food & Nutrition program consists of a number of activities that improve nutrition and reduce hunger among Washington County's poor. A Crop Gleaning project provides fresh fruits and vegetables, which have been donated by farmers to low-income households. Salvageable foods donated by distributors and gathered in food drives are distributed to low-income families. The program also advocates the needs of low-income persons before governmental bodies. This past year testimony was presented to a U.S. Senate Finance Committee on the National Gleaning Bill, SB 1384.

## EMERGENCY SERVICES PROGRAM

### HELP WITH EMERGENCY

#### NEEDS

The Emergency Services Program, housed in the WCCAO Shelter House, assists both resident and non-resident low-income people having questions or emergency needs related to food, clothing, housing, finances, utilities, transportation, medical problems, etc. If unable to help through small loans, food,

vouchers, food supplies, etc. a counselor will seek help through other resources. Information and support is also given to help people deal with and solve problems themselves.

## EMERGENCY SHELTER PROGRAM

### TEMPORARY HOUSING

The Emergency Shelter House provides temporary housing for indigent persons without a place to stay. It is the only shelter facility in the Tri-County area that will provide shelter to an entire family. This past year a new shelter was purchased with \$130,000 of Community Development Block Grant funds. Assistance is provided to help residents find permanent housing and employment.

## ENERGY CRISIS ASSISTANCE PROGRAM

### HELP WITH EMERGENCY

#### NEEDS

Energy Crisis Assistance assists low-income people with the high cost of home heating. Residents who have income equal to or less than 125 percent of Federal Poverty guidelines are given monetary assistance toward paying their home heating bills. In addition, clients are given information on how to conserve energy and are referred to our Energy Program for home weatherization. The program plans to concentrate more on energy conservation activities in the future.

## ENERGY PROGRAM

### ENERGY - RELATED

#### SERVICES

Handicapped, elderly, and low-income persons are provided energy related services through this program. Services provided include weatherization, wood gleaning and the installation of solar hot water heaters and attached green houses. Weatherization includes

weather-stripping, installing vapor barriers, insulation and storm windows. Wood Gleaning is a project that stockpiles donated wood for use by low-income households. Priority is given to the elderly and handicapped. For the first time, this past year the program installed solar hot-water heaters and attached green houses in low-income households. Low-income residents were employed through CETA and trained in solar installation and weatherization.

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## HEAD START

### *PRE-SCHOOL*

#### *LEARNING*

**H**ead Start involves four and five year old low-income children in a pre-school learning experience that includes health care. A major emphasis is placed on parental involvement in the learning experience of the child. Children attend a center-based program four days a week for two weeks and the teachers make regular home visits and arrange field trips.

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## PROGRAM PLANNING AND DEVELOPMENT

### *SEEKING MORE EFFICIENT WAYS*

#### *OF ADDRESSING PROBLEMS*

**W**CCAO is constantly attempting to address the needs of low-income residents in more effective and efficient ways. This past year a multi-year planning process was developed and adopted by the Board. The development of a Comprehensive Action Plan for addressing the housing needs of migrant farmworkers was begun. In addition to planning, a number of programs were initiated. A pre-application was submitted to the Farmer's Home Administration for funds to construct 108 units of migrant farmworker housing. Work on establishing a Housing Development Corporation in Washington County was begun. A local initiative grant from CSA was obtained to hire an Executive Director and provide operational funds for Centro Cultural in Cornelius. In addition, WCCAO assisted Centro in applying to the Community Development Block Grant for funds to construct a Community Service Center.

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## RETIRED SENIOR VOLUNTEER PROGRAM

### *MEANINGFUL OPPORTUNITIES*

#### *FOR THE RETIRED*

**R**SVP's purpose is to create meaningful opportunities for persons of retirement age to participate in the life of their communities through volunteer service. The focus of the program is that of matching the interests of Senior volunteers with community needs. Volunteers work at public and private non-profit agencies and organizations. The worth of their service is inestimable.

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## SUMMER YOUTH PROGRAM

### *RECREATION FOR YOUTH*

**S**ummer Youth Program finances recreation/educational activities for low-income youth during the summer months. Camping, swimming, and gymnastics are examples of the kind of activities the children engage in.

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## VOLUNTEERS IN SERVICE TO AMERICA

### *VOLUNTEERS DEVELOP RESOURCES*

**V**ISTA Programs place volunteers in a number of agencies that serve low-income persons. VISTA volunteers are involved in community organizing activities intended to assist low-income people in gaining more power over their lives. This past year's projects included organizing a dental clinic, establishing a tenants hotline, and setting up a wood gleaning cooperative.

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## WELFARE HOTLINE

### *ADVOCATES FOR WELFARE RECIPIENTS*

**T**his program responds to low-income persons who have questions, concerns, or complaints about welfare assistance programs. Hotline staff act as advocates for needed policies, testifying at the State and National level. In addition, program staff represent low-income clients at Welfare negotiations and hearings.

# PROGRAM ACCOMPLISHMENTS

## DIRECT SERVICES



# BASIC MATERIAL NEEDS

## COMMUNITY FOOD & NUTRITION PROGRAM

— Gleaned 78,861 lbs. of food worth \$26,024. Gleaned food was distributed to 796 households and 2,308 individuals.

Distributed 46,092 lbs. of salvageable food, worth \$28,577 to 400 households.

Provided \$2,000 to St. Vincent De Paul for the purchase of food boxes which were distributed to 1,067 households. Also provided 65 cases of food and \$175 collected in a county-wide food drive sponsored by WCCAO.

Provided \$1,750 in food vouchers to 121 families/428 individuals.

Assisted in the distribution of 21,350 lbs. of potatoes, rice, beans and flour to migrant farmworker camps.

## WELFARE HOTLINE

— Responded to 1,283 client calls regarding basic need benefits e.g. Social Security, Adult & Family Service Benefits.

## ENERGY PROGRAM

— Weatherized 222 low-income homes.

Installed 8 Solar hot-water heaters in low-income homes.

Provided two low-income homes with attached Solar greenhouses.

Delivered 101 cords of wood to 83 households.



## BASIC MATERIAL NEEDS

### **VOLUNTEERS IN SERVICE TO AMERICA (VISTA)**

—A tenants hotline was established. 525 renters were given advice and information on landlord-tenant relations.

### **RETIRED SENIOR CITIZEN VOLUNTEER PROGRAM (RSVP)**

—Assisted PGE in providing 94,777 households with flow-restrictors to install in shower heads. These restrictors can potentially save \$20 per year, per household, in utility costs.

### **ENERGY CRISIS ASSISTANCE PROGRAM**

—2,235 low-income households (6,504 individuals) in Washington County were provided a total of \$405,156 to help pay their home heating bills. Thirty-six per cent of homes served were occupied by Senior citizens or female headed, single parent households.

### **PLANNING & PROGRAM DEVELOPMENT**

—A pre-application to construct 108 units of Migrant Farmworker Housing was submitted to the Farmer's Home Administration.

### **BILINGUAL/ BICULTURAL PROGRAM**

—A Social Service Handbook written in Spanish & English was produced and made available to Hispanic groups and individuals. The book contains a comprehensive listing of all the services available in Washington County.

# HEALTH

## HEAD START

—134 children given physical examinations.

114 children had all needed dental work done.

Organized outreach Program in cooperation with the County Health Department for the immunization of 631 low-income children.

## EMERGENCY SERVICES

— Provided \$122 in loans to help 13 low-income families with emergency medical needs.

Advised and referred 49 families in regard to health related problems.

## VOLUNTEERS IN SERVICE TO AMERICA (VISTA)

— A nutrition information project was implemented which provided meal planning information to low-income families.

The Ground-work for establishing a "Dental Clinic" for low-income persons in Cornelius was laid.

## RETIRED SENIOR CITIZEN VOLUNTEER PROGRAM (RSVP)

— Obtained dental assistance for twenty low-income Senior citizens.

Obtained a \$1,000 in seed money from St. Bartholomew's to start a Senior Dental Clinic in cooperation with Washington County Children's Dental Clinic and the Washington County Dental Society. The clinic is scheduled to open November 15, 1980.

# EDUCATION

## HEAD START

—Provided Head Start education to 183 children.

Provided 31 children with speech therapy.

Teachers made a total of 897 home visits.

## EMERGENCY SERVICES

—Provided educational pamphlets to 300 clients. Information on nutrition, employment, housing, and general problems solving provided.

Gave \$700 to the Washington County Health Department to help provide nutrition education program for low-income families.

## COMMUNITY FOOD AND NUTRITION PROGRAM

—Coordinated the publication of the 2nd annual "Oregon Gleaning Report."

Produced and distributed "Food & Nutrition Services" Booklet.

Appeared on two T.V. programs to inform public about Crop Gleaning in Oregon. Organized, in cooperation with the County Extension service, 24 nutrition cooking classes reaching 288 persons.

Provided \$1,500 to Portland Community College for the purpose of holding nutrition classes in the Migrant Farmworker camps.

## WELFARE HOTLINE

—Sponsored 3 Community Workshops on Welfare and Food Stamp Rights.

## SUMMER YOUTH RECREATION PROGRAM

—Provided 38 low-income youth with summer camperships (18 percent were minority youth).

Provided 27 low-income youth (74 percent minority) with Summer recreational programs e.g. swimming lessons.

# PROGRAM ACCOMPLISHMENTS

## SELF EMPOWERMENT



# SELF EMPOWERMENT

## HEAD START

—59 parent meetings, workshops, and policy council meetings were held.

A CETA crew of 11 youth worked on the Cornelius, Sunset and Sherwood playgrounds cleaning, painting, and building structures and fences.

## COMMUNITY FOOD & NUTRITION PROGRAM

—Enlisted a 195 gleaners who harvested 54,309 lbs. of food worth \$16,292 for themselves and 650 other low-income persons.

## WELFARE HOTLINE

—Organized client involvement and testimony regarding State Budget cuts and Federal Food Stamp funding.

## ENERGY PROGRAM

—Trained 10 low-income persons in weatherization and minor home repair.

Trained 18 low-income persons in the installation of Solar-hot water heaters and attached Solar Greenhouses.

Established a Wood Gleaning Cooperative that delivered 101 cords of wood to 83 households.

# SELF EMPOWERMENT

## **VOLUNTEERS IN SERVICE TO AMERICA (VISTA)**

A volunteer network was established involving 34 community volunteers in providing 54 teenagers with opportunities for improving learning skills and Self concepts.

A program was established to provide low-income women with help in identifying marketable skills, budgeting and financial planning. Thirteen workshops were held.

## **RETIRED SENIOR VOLUNTEER PROGRAM (RSVP)**

599 Senior Citizen Volunteers donated 55,275 hours of service to schools, hospitals, Senior Centers, and other non-profit civic groups. Using the minimum wage, this translates into \$171,352 of service to Washington County.

# SELF EMPOWERMENT

## ENERGY CRISIS ASSISTANCE PROGRAM

Four Workshops on energy conservation techniques were held for low-income persons.

## PLANNING & PROGRAM DEVELOPMENT

Local initiation funds (\$35,000) were obtained from CSA to re-establish CENTRO CULTURAL as a viable human service agency.

WCCAO also worked with Centro to submit a proposal to the County Block Grant for funds (\$500,000) to construct a Community Service Center.

## BILINGUAL/ BICULTURAL PROGRAM

511 written and oral translations were provided agencies including the Public Defender's Office, Courts, other Social Service agencies, and a number of low-income Spanish-speaking individuals.

**PROGRAM ACCOMPLISHMENTS**  
**ADVOCACY**





# ADVOCACY

## EMERGENCY SERVICES

—Organized a “Citizens Coalition for Equal Health Care.” This group was successful in convincing Tuality Hospital it should serve low-income persons as part of its responsibility under the Hill Burton obligation (Federal Regulation).

## COMMUNITY FOOD & NUTRITION PROGRAM

—Developed and mailed School Breakfast awareness packets to all School Administrators in the County.

Provided testimony before the U.S. Senate Finance Committee on the National Gleaning Bill, SB 1384.

## WELFARE HOTLINE

—Provided testimony before the Federal Social Security Commission.

Represented 20 clients at Fair Hearings on their basic needs subsidies e.g., Social Security Benefits, Adult & Family Service Benefits.

## ENERGY PROGRAM

—As part of Earth Day 1980, the Energy Program sponsored a demonstration of both active and passive Solar hotwater systems. Seventy-five persons attended.

# ADVOCACY

## ENERGY CRISIS ASSISTANCE PROGRAM

—Testimony was given at a County-wide hearing on the formation of People's Utility Districts.

Suggestions for making the Fuel Assistance program more effective and efficient were represented to the State and Federal government.

## PLANNING & PROGRAM DEVELOPMENT

—Suggestions for improving the impact of Community Development Block Grant Funds were presented at a County-wide performance hearing.

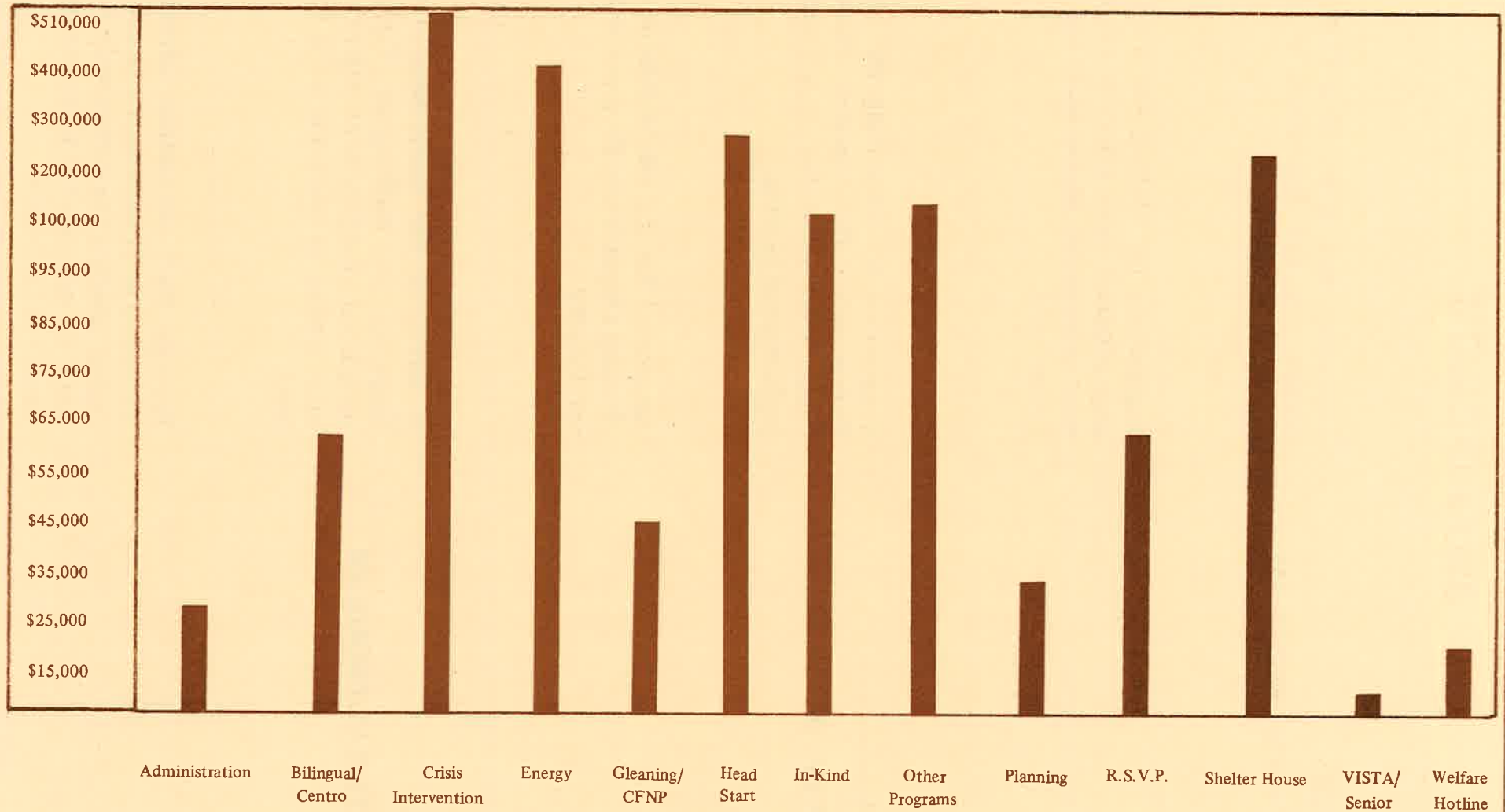
Advocated for the establishment of a Fair Housing Opportunity Program in Washington County.

## BILINGUAL/ BICULTURAL PROGRAM

—A survey of the Social Service needs of Hispanics in Washington County was completed. Employment related services were ranked as being the most important need.

Program staff successfully advocated that \$580,000 in County Block Grant funds be frozen pending the consideration of a proposal to construct a Community Service Center in Cornelius.

# WCCAO BUDGET 1979 - 80



Actual program budgets were; Administration \$26,688, Bilingual/Centro \$62,840, Crisis Intervention \$509,899, Energy \$419,383, Gleaning/CFNP \$45,421, Head Start \$256,644, In-Kind \$118,776, Other Programs \$121,867, Planning \$37,222, R.S.V.P. \$62,642, Shelter House \$225,034, VISTA/Senior \$13,327, Welfare Hotline \$21,628.

# WCCAO BUDGET SOURCE 1979 - 80

SOURCE	FEDERAL SHARE	LOCAL SHARE	TOTAL
CSA	\$279,868	\$39,699	\$319,567
HEW	\$256,644	\$63,918	\$320,562
CETA 2	\$377,457		\$377,457
scsp	\$572,931		\$572,931
action	\$69,595	\$15,159	\$84,754
Washington Co.		\$186,126	\$186,126
City of Hillsboro		\$14,400	\$14,400
United Way		\$32,500	\$32,500
City of Beaverton		\$10,000	\$10,000
City of Forest Grove		\$2,000	\$2,000
Other		\$1,074	\$1,074
	\$1,556,495	\$364,876	\$1,921,371

1) All Figures Unaudited

2) Approximate figures